

**MADISON COUNTY ROAD DEPARTMENT
CLOSED CALL ANALYSIS
FEBRUARY 2021**

Madison County Road Department

Reporting Dates 02/01/21 through 02/24/21

Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req # Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
32564 A	02/01/21 07:15:00	02/04/21 15:35:00	02/02/21 3	Trash Related Closed	Brown, Shirley Day, Katrina	Hwy 16 W Hwy 16 W		Medium Priority
	Dur (hrs/days)	72	3	Need couch, limbs pick up				
32565 A	02/01/21 13:24:00	02/04/21 06:53:00	02/02/21 3	Limb Pickup Closed	Brown, Shirley Vernon, Ken	Crabapple Gr Crabapple Gr	District 3	Medium Priority
	Dur (hrs/days)	72	3	Limbs pick up				
32566 A	02/01/21 13:27:00	02/04/21 06:53:00	02/02/21 3	Limb Pickup Closed	Brown, Shirley Cooper, Thomas	Bear Creek Ct Bear Creek Ct	District 1	Medium Priority
	Dur (hrs/days)	72	3	Limbs pick up				
32567 A	02/01/21 13:28:00	02/11/21 06:52:00	02/02/21 10	Pot Holes Closed	Brown, Shirley Surman, Jackie	Ratliff Ferry Rd Ratliff Ferry Rd	District 5	Medium Priority
	Dur (hrs/days)	240	10	Bad pot holes on Ratliff Ferry Rd, and Lone Pine Rd				
32568 A	02/01/21 13:48:00	02/04/21 06:53:00	02/02/21 3	Limb Pickup Closed	Brown, Shirley Landren	Cotton Wood Dr Cotton Wood Dr	District 3	Medium Priority
	Dur (hrs/days)	72	3	Limbs at the corner of Cotton Wood Dr				
32569 A	02/01/21 13:49:00	02/08/21 15:47:00	02/02/21 7	Pot Holes Closed	Brown, Shirley McDonald, Megan	Old Natchez Trace Old Natchez Trace	District 5	Medium Priority
	Dur (hrs/days)	168	7	Bad pot holes				
32570 A	02/01/21 13:51:00	02/04/21 15:34:00	02/02/21 3	Trash Related Closed	Brown, Shirley Hauley, Bob	Caroline Blvd Caroline Blvd	District 4	Medium Priority
	Dur (hrs/days)	72	3	Need piece of wood pick up				
32572 A	02/01/21 15:28:00	02/04/21 06:54:00	02/02/21 3	Limb Pickup Closed	Brown, Shirley Lewis, Jerry	Spike Ridge Sycamore Ridge	District 1	Medium Priority
	Dur (hrs/days)	72	3	Needs limb pickup				
32573 A	02/01/21 16:01:00	02/04/21 06:54:00	02/02/21 3	Limb Pickup Closed	Brown, Shirley Brooks, Nick	Leppingwell Drive Leppingwell Drive	District 4	Medium Priority
	Dur (hrs/days)	72	3	Needs limb pickup				
32574 A	02/02/21 08:04:00	02/02/21 15:17:00	02/03/21 0	Trash Related Closed	Brown, Shirley Lockett, Earlene	Willie Burrell Dr Willie Burrell Drive	District 5	Medium Priority
	Dur (hrs/days)	0	0	Needs furniture picked up				

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32575	02/02/21 08:07:00	02/04/21 06:54:00	02/03/21	Limb Pickup Closed	Brown, Shirley Miller, David	Sagefield Sq Sagefield Square	District 4	Medium Priority
	Dur (hrs/days)	48	2	needs limb pickup				
32577	02/02/21 14:32:00	02/04/21 06:54:00	02/03/21	Limb Pickup Closed	Brown, Shirley McBee, David	Stillhollow Ln Stillhollow Ln		Medium Priority
	Dur (hrs/days)	48	2	Limbs pick up				
32578	02/02/21 14:34:00	02/04/21 06:56:00	02/03/21	Limb Pickup Closed	Brown, Shirley Kuan, Tony	Lakeshore Dr Lakeshore Dr	District 3	Medium Priority
	Dur (hrs/days)	48	2	Limbs pick up				
32579	02/02/21 14:35:00	02/04/21 06:54:00	02/03/21	Limb Pickup Closed	Brown, Shirley Black, Harry	Bridge Water Dr Bridge Water Dr	District 3	Medium Priority
	Dur (hrs/days)	48	2	Limbs pick up				
32580	02/02/21 14:36:00	02/04/21 06:55:00	02/03/21	Limb Pickup Closed	Brown, Shirley Muffuletto, Linda	Traceview Rd Traceview Rd	District 1	Medium Priority
	Dur (hrs/days)	48	2	Limbs pick up				
32581	02/02/21 14:38:00	02/04/21 06:55:00	02/03/21	Limb Pickup Closed	Brown, Shirley Faucett, Marvin	Northshore Blvd Northshore Dr	District 3	Medium Priority
	Dur (hrs/days)	48	2	Limbs pick up				
32582	02/02/21 14:39:00	02/04/21 06:55:00	02/03/21	Limb Pickup Closed	Brown, Shirley Mars, Sylvia	Pembroke Cir Pembroke Cir	District 3	Medium Priority
	Dur (hrs/days)	48	2	Limbs on the curve of Pembroke Cir				
32586	02/03/21 14:16:00	02/17/21 12:08:00	02/04/21	Pot Holes Closed	Brown, Shirley Goff, Melody	Parkinson Rd 366 Parkinson Rd	District 4	Medium Priority
	Dur (hrs/days)	336	14	Pot holes on the road need to be filled				
32587	02/03/21 15:42:00	02/04/21 15:35:00	02/04/21	Limb Pickup Closed	Brown, Shirley Thomas, Cynthia	Steels Pointe Steels Pointe	District 3	Medium Priority
	Dur (hrs/days)	24	1	Limbs pick up on both sides				
32588	02/03/21 15:44:00	02/04/21 15:35:00	02/04/21	Limb Pickup Closed	Brown, Shirley Moore, Gerald	Distribution Dr Distribution Dr	District 3	Medium Priority
	Dur (hrs/days)	24	1	Limbs pick up				

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32590	02/03/21 15:48:00	02/04/21 15:34:00	02/04/21	Limb Pickup Closed	Brown, Shirley Rivers, Wyatt	Grayhawk Pkwy Grayhawk Pkwy		Medium Priority
	Dur (hrs/days)	24	1	Limbs pick up				
32591	02/03/21 15:49:00	02/08/21 08:09:00	02/04/21	Limb Pickup Closed	Brown, Shirley Jacob, Tip	Fawn Cv Fawn Cv	District 1	Medium Priority
	Dur (hrs/days)	120	5	Limbs pick up				
32592	02/04/21 10:07:00	02/17/21 12:08:00	02/05/21	Pot Holes Closed	Brown, Shirley Ray, Martha	Old Natchez Trace Old Natchez Trace	District 5	Medium Priority
	Dur (hrs/days)	312	13	Pot hole need to be that stretches across the road				
32593	02/04/21 15:44:00	02/08/21 08:09:00	02/05/21	Limb Pickup Closed	Brown, Shirley Green, Tanya	Pisgah Bottom Rd Pisgah Bottom Rd	District 5	Medium Priority
	Dur (hrs/days)	96	4	Limb pick up on Pisgah Bottom and Hwy 16 W				
32594	02/04/21 15:45:00	02/08/21 08:10:00	02/05/21	Limb Pickup Closed	Brown, Shirley Brown, Shirley	Hwy 51 N 4239 Hwy 51 N		Medium Priority
	Dur (hrs/days)	96	4	Limb pickup before this address at Moonlight Inn				
32595	02/04/21 15:54:00	02/08/21 15:46:00	02/05/21	Pot Holes Closed	Brown, Shirley Carter, Scott	Rockin Chair Rd Rockin Chair rd	District 1	Medium Priority
	Dur (hrs/days)	96	4	Bad pot holes				
32596	02/04/21 15:55:00	02/08/21 15:46:00	02/05/21	Pot Holes Closed	Brown, Shirley Guest, Tommy	Katherine Dr Katherine Dr	District 3	Medium Priority
	Dur (hrs/days)	96	4	Bad pot holes Katherine Dr, Caroline Blvd, and Belle Pointe				
32598	02/05/21 13:14:00	02/08/21 15:48:00	02/06/21	Limb Pickup Closed	Brown, Shirley Fish, William	Perry Cv Perry Cv	District 1	Medium Priority
	Dur (hrs/days)	72	3	Limbs pick up				
32599	02/05/21 13:15:00	02/08/21 15:48:00	02/06/21	Limb Pickup Closed	Brown, Shirley Miller, Jerome	Bentgrass Common Benygrass Common	District 1	Medium Priority
	Dur (hrs/days)	72	3	Limbs pick up				
32600	02/05/21 13:16:00	02/08/21 15:47:00	02/06/21	Pot Holes Closed	Brown, Shirley Lockett, Hillary	Sharon Rd Sharon Rd	District 5	Medium Priority
	Dur (hrs/days)	72	3	Pot hole underneath mailbox				

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32602 A	02/05/21 15:34:00	02/10/21 08:51:00	02/06/21 5	Limb Pickup Closed Limb pickup	Brown, Shirley Todd, Richard	Lake Cavalier Rd Lake Cavalier Rd	District 3	Medium Priority
32605 A	02/08/21 13:49:00	02/10/21 08:50:00	02/09/21 2	Limb Pickup Closed Needs limb pickup on street...at least two piles on street	Brown, Shirley Mahaffey, Kevin	Cove Ln Cove Lane	District 4	Medium Priority
32606 A	02/08/21 13:50:00	02/10/21 08:49:00	02/09/21 2	Limb Pickup Closed Needs limb pickup (3 bundles)	Brown, Shirley Hollins, Chad	Avery Court Avery Ct	District 3	Medium Priority
32607 A	02/08/21 14:38:00	02/10/21 08:50:00	02/09/21 2	Trash Related Closed Needs couch picked up	Brown, Shirley Scales, Earl	Westminster Ct Westminster Ct	District 3	Medium Priority
32609 A	02/09/21 14:31:00	02/11/21 13:31:00	02/10/21 2	Limb Pickup Closed Limbs pick up	Brown, Shirley Miller, David	Sagefield Sq Sagefield Sq	District 4	Medium Priority
32610 A	02/09/21 14:32:00	02/11/21 13:32:00	02/10/21 2	Limb Pickup Closed Limbs pick up	Brown, Shirley Bernard	Cobbsville Dr Cobbsville Dr	District 5	Medium Priority
32611 A	02/09/21 14:33:00	02/17/21 12:01:00	02/10/21 8	Limb Pickup Closed Limbs pick up	Brown, Shirley Creek, Ryan	Cove Ln Cove Ln	District 4	Medium Priority
32612 A	02/09/21 14:34:00	02/11/21 13:32:00	02/10/21 2	Limb Pickup Closed Limbs pick up	Brown, Shirley Tidwell, Clara	Bremen Way Bremen Way	District 2	Medium Priority
32613 A	02/09/21 14:36:00	02/17/21 12:08:00	02/10/21 8	Pot Holes Closed Large pot hole going across the road has broken into pieces of asphalt, right before you get to the bridge	Brown, Shirley Coats	Virgin Mary Rd Virgin Mary Rd	District 5	Medium Priority
32614 A	02/10/21 14:02:00	02/12/21 11:00:00	02/11/21 2	Limb Pickup Closed Limbs pick up	Brown, Shirley Lewis, Jessica	Main St Main St	District 5	Medium Priority

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32615 A	02/10/21 14:03:00	02/22/21 15:06:00	02/11/21 12	Trash Related Closed	Brown, Shirley Dixon, Shovokie	Hwy 43 Hwy 43	District 5	Medium Priority
	Dur (hrs/days)	288		Need old grill and a piece of wood pick up				
32617 A	02/10/21 14:09:00	02/12/21 11:00:00	02/11/21 2	Limb Pickup Closed	Brown, Shirley King, Dwight	Beaufort Cir Beaufort Cir	District 4	Medium Priority
	Dur (hrs/days)	48		Limbs pick up				
32618 A	02/10/21 14:14:00	02/12/21 10:59:00	02/11/21 2	Limb Pickup Closed	Brown, Shirley Dickinson, Charlotte	Waterford Ln Waterford Ln	District 3	Medium Priority
	Dur (hrs/days)	48		Limbs pick up				
32619 A	02/10/21 14:17:00	02/22/21 15:09:00	02/11/21 12	Trash Related Closed	Brown, Shirley Martin, Brock	Rock Bridge Dr Rock Bridge Dr		Medium Priority
	Dur (hrs/days)	288		Need refrigerator pick up				
32627 A	02/17/21 13:28:00	02/22/21 15:07:00	02/18/21 5	Limb Pickup Closed	Brown, Shirley Tucker, Carolyn	Stump Bridge Rd 240 Stump Bridge Rd	District 5	Medium Priority
	Dur (hrs/days)	120		Need limbs and trash picked up				
32628 A	02/22/21 07:13:00	02/22/21 15:07:00	02/23/21 0	Limb Pickup Closed	Brown, Shirley Clark, Jamie	Crabapple Gr Crabapple Gr	District 3	Medium Priority
	Dur (hrs/days)	0		Limbs pick up				

46 Closed - Requests Closed on or prior to Target Date

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Reporting Dates 02/01/21 through 02/24/21

Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req #	Request	Close	Target						
Grade	Date/Time	Date/Time	Date	Type	Assignee / Caller	Location / Address	District	Priority	

Total Requests: 46